

### QI – P4P Quality Measure Overview







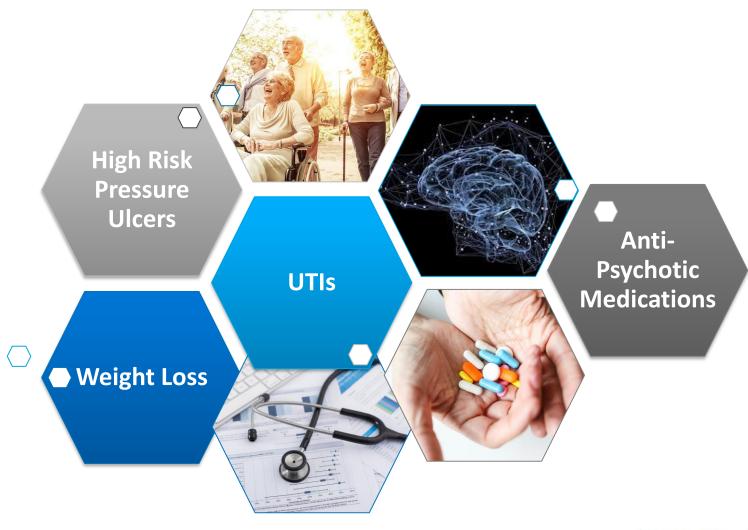








#### **Age-Friendly Homes**







#### Staffing Effects Quality



#### Turnover at an ALL-TIME high

- Nearly 3 million women left the workforce during the pandemic
- 2 Million Boomers retired earlier than expected
- Minimal workforce entrance during the pandemic
- 4% drop in the total participating labor force



#### Leadership: Make it your Mission



- Show you Care
  - Because you do Care Greatly
- Review Compensation and Competitive Spirit
- Culture
  - Current
  - Maintain
  - Change
- Training and Mentoring



#### What do your Quality Measures Reflect for your Home?



Weight Loss UTIs





Pressure





Prepare for QI P4P Journey Ulcers

- □ Review your Facility Level Quality Casper Report
- □ Choose your Quality Measures to focus on
- Team Huddles
- Root Causes

Anti-Psychotic Medications



#### Facility Level Quality Measure Report

CENTRS FOR MEDICARE A MEDICAID SERVICES

CASPER Report
MDS 3.0 Facility Level Quality Measure Report

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Facility ID: NH5531

CCN: 375256

Facility Name: check facility name

City/State: OKLAHOMA CITY, OK

Report Period:check the report period

Comparison Group: 05/01/2019 - 10/31/2019

Report Run Date: 01/03/2020

Data Calculation Date: 12/30/2019

Report Version Number: 3.02

Note: Dashes represent a value that could not be computed

Note: S = short stay, L = long stay

Note: C = complete; data available for all days selected, I = incomplete; data not available for all days selected

Note: \* is an indicator used to identify that the measure is flagged

Note: For the Improvement in Function (S) Measure, a single \* indicates a Percentile of 25 or less (higher Percentile values are better)

Measure Description	CMS ID	Data	Num	Denom	Facility Observed Percent	Facility Adjusted Percent	Comparison Group State Average	Comparison Group National Average	Comparison Group National Percentile
Hi-risk/Unstageable Pres Ulcer (L)	N015.03	С	8	62	12.9%	12.9%	9.8%	8.1%	81 *
Phys restraints (L)	N027.02	С	1	117	0.9%	0.9%	0.2%	0.2%	92 *
Falls (L)	N032.02	С	70	117	59.8%	59.8%	52.0%	45.4%	86 *
Falls w/Maj Injury (L)	N013.02	С	12	117	10.3%	10.3%	4.9%	3.5%	97 *
Antipsych Med (S)	N011.02	С	4	129	3.1%	3.1%	2.2%	2.0%	81 *
Antipsych Med (L)	N031.03	С	19	116	16.4%	16.4%	17.4%	14.2%	66
Antianxiety/Hypnotic Prev (L)	N033.02	С	4	78	5.1%	5.1%	9.4%	6.5%	51
Antianxiety/Hypnotic % (L)	N036.02	С	31	89	34.8%	34.8%	25.9%	19.7%	90 *
Behav Sx affect Others (L)	N034.02	С	3	100	3.0%	3.0%	18.2%	20.8%	8
<del>Depress Sx (L)</del>	N030.02	С	0	108	0.0%	0.0%	4.0%	5.5%	0
UTI (L)	N024.02	С	2	112	1.8%	1.8%	4.8%	2.8%	48
Cath Insert/Left Bladder (L)	N026.03	С	4	111	3.6%	3.6%	2.9%	2.2%	75 *
Lo-Risk Lose B/B Con (L)	N025.02	С	8	39	20.5%	20.5%	37.8%	48.2%	7
Excess Wt Loss (L)	N029.02	С	10	84	11.9%	11.9%	5.3%	5.7%	89 *
Incr ADL Help (L)	N028.02	С	9	82	11.0%	11.0%	14.4%	14.9%	32



## PIP IT

- Team Members
- Project Focus
- Goal Monitoring
- Interventions
- Outcomes

#### Performance Improvement Project (PIP) Documentation

	ne:					_ Start D	ate:			
IP Team Members	s:									
Staff Name			Title							
IP Team Project:										
Quality Measure of Focus		Baseline Rate of QM		Improve	ment Goal f QM	for	Goal Rate		Date to reach the goal rate	
ioal Monitoring:								·		
Current Date	Currer	ıt Rate	Curr	ent Date	Curren	nt Rate	Curre	nt Date	Current Rate	
	Currer	it Rate	Curr	ent Date	Curren	nt Rate	Curre	nt Date	Current Rate	
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	Currer	nt Rate	Curr	ent Date	Curren	nt Rate	Curre	nt Date	Current Rate	
	Currer	nt Rate	Curr	rent Date	Curren	nt Rate	Curre	nt Date	Current Rate	
Current Date							Curre	nt Date	Current Rate	
Current Date	following	are the	interv	entions Im	plemented	ł:				
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Current Date	following	are the	interv	entions Im	plemented	ł:				
Current Date	following Interve	are the	intervo	entions Im ion	plemented	i: vention N	otes	0	utcome/Results	
Current Date  nterventions: The  Start Date	following Interve	are the ention De	intervo	entions Im ion nt what ha	plemented	l: vention N what has	otes	O ed, or le	utcome/Results	
Current Date  nterventions: The Start Date  Outcomes: Use the	following Interve	are the ention De	intervo	entions Im ion nt what ha	plemented Interv	l: vention N what has	otes	O ed, or le	outcome/Results	







#### Action



Action: PIP QI Measures



Conduct a Root Cause Analysis



Discovery from your team huddles









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