July 19 & 20, 2023

MDS Coding: Understanding and Making the Appropriate Choice

OSDH Quality Improvement and Evaluation Service (QIES Help Desk)



OKLAHOMA State Department of Health

Objectives

- Discuss accurately coding schizophrenia
- Overview of CMS guidance in QSO-23-05-NH
- Review impact on Nursing Home Compare and Five-Star Rating System



Inaccurate MDS Coding: Schizophrenia





Background

- CMS issued updated guidance in QSO-23-05-NH related to facilities inaccurately coding a schizophrenia diagnosis.
- Erroneously coding a diagnosis leads to:
 - Improper Care
 - Unnecessary antipsychotic medications
 - Misleads the public





CMS Findings

- CMS identified facilities with patterns of erroneous coding of schizophrenia
 - Absence of comprehensive psychiatric evaluations
 - Lack of documentation reflecting behaviors related to schizophrenia
 - Sporadic behaviors noted in medical record related to dementia



MDS Section I Diagnosis Requirements





MDS Diagnosis Requirements

- There are two look-back periods in Section I when determining if a diagnosis may be added for the resident.
 - Step 1: Diagnosis identification is to determine if there is a physician documented diagnosis in the last 60-days.
 - Step 2: Diagnosis status is determining if the diagnosis is Active or Inactive in the 7-day look-back period (except for UTI).





Step 1: Diagnosis Identification

Identify Diagnosis

- Requires a physician-documented diagnosis (or by a nurse practitioner, physician assistant, or clinical nurse specialist if allowable under state licensure laws) in the last 60 days.
- Medical record sources for physician diagnoses include:
 - Progress notes, the most recent history and physical,
 - Transfer documents, Discharge summaries,
 - Diagnosis/Problem list (physician must confirm the diagnosis), and
 - Other resources as available



Active Diagnosis: I6000 Schizophrenia (e.g., schizoaffective and schizophreniform disorders)

• Errata Document July 15, 2022 added a supporting example to the RAI Manual on page I-16:

The resident was admitted *without* a diagnosis of schizophrenia. After admission, the resident is prescribed an antipsychotic medication for schizophrenia by the primary care physician. However, the resident's medical record includes no documentation of a *detailed evaluation by an appropriate practitioner* of the resident's mental, physical, psychosocial, and functional status (§483.45(e)) and persistent behaviors for six months prior to the start of the antipsychotic medication in accordance with professional standards.

Coding: Schizophrenia item (16000), would not be checked.

Rationale: Although the resident has a physician diagnosis of schizophrenia and is receiving antipsychotic medications, coding the schizophrenia diagnosis would not be appropriate because of the lack of documentation of a detailed evaluation, in accordance with professional standards (§483.21(b)(3)(i)), of the resident's mental, physical, psychosocial, and functional status (§483.45(e)) and persistent behaviors for the time period required.



16000: Schizophrenia Diagnosis

- Clarification on Errata guidance:
 - Is there diagnostic information (i.e., comprehensive evaluation, any behaviors/symptoms, reports of past history from family) relevant to the diagnosis being assigned?
 - Review the medical record for the physician-documentation that supports a diagnosis, (any diagnosis, not just schizophrenia), rather than questioning the physician's decision to assign a particular diagnosis.
 - Do not code a diagnosis on the MDS if supporting documentation is not available in the medical record.



Step 2: Active Diagnosis

- Active diagnoses have a direct relationship, or impact, on the resident, and the resident's care plan, in the 7-day look-back period.
- After receiving documentation from the physician, do not include the following if not applicable in the 7-day look-back window:
 - Diagnosis or condition that has been resolved, Or
 - Does not affect the resident's current status, Or
 - Does not drive the resident's care plan
- Consider if a Significant Change in Status Assessment (SCSA) is needed.



Step 2: Active Diagnosis continued

- Listing a diagnosis in the resident's medical record is not sufficient.
- Only physicians, and physician extenders, may diagnosis.
- Monitoring a medication's effect on the resident's condition (therapeutic efficacy) would indicate an active diagnosis (e.g., insulin or coumadin).



CMS Audit and Five-Star Ratings





Quality Measure

Long-Stay quality measure

- Percent of Residents Who Received an Antipsychotic Medication
- N0410A Antipsychotic: Code based on the number of days the resident received this medication.
 - 7-Day Look-Back OR
 - Since Admission/Entry or Reentry if less than 7 days
 - Based on pharmacological classification, not how med is used
- Excludes residents with a diagnosis of:
 - Schizophrenia; Huntington's Disease; or Tourette Syndrome



Audit Process

If selected for an audit:

- Facility will receive a letter explaining the purpose of the audit
- What the audit process will be
- Instructions for providing supporting documentation
- Facilities will have the ability to ask questions
- At the conclusion of the audit, the facility may discuss results with CMS





Audit Process

- Facilities will have the opportunity to forego the audit by admitting errors in coding schizophrenia and committing to correcting the issue.
- If admitted prior to the start of the audit, CMS will consider a lesser action related to the star ratings, such as suppression of the QM rather than downgrading.
- CMS will continue to monitor each audited facility and a follow-up audit may be conducted.



Adjusting Five-Star Ratings

- Antipsychotic quality measure is reported on Nursing Home Care Compare and in the Five-Star rating calculation.
- CMS will adjust a facility's Five-Star ratings if audit reveals inaccurate coding.
- Aligns with efforts to bring down the inappropriate use of antipsychotic medications.



Correction Process

- Coordinate with your psychiatric provider and medical directors
- Refer to the SOM Appendix PP (F-tags 658, 740, and 758) and
- MDS RAI Manual guidance in Section I
- For assistance in reducing antipsychotic medications, contact one of the Telligen QIN/QIO facilitators:
 - Morgan Satterlee, LPN (msatterlee@telligen.com);
 - Tamara Carter, RN (tcarter@telligen.com)
 - Micki Reyman, MS, RN (<u>mreyman@telligen.com</u>) or 405-509-0720



Summary





Summary

- Discussed inaccurate coding of schizophrenia diagnosis
- Steps to accurately code a diagnosis on the MDS
- Reviewed CMS audit process and impact on Five-Star Ratings



Questions/Contact

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