

# QI: Consent & Documentation Process

Sherry Longacre, MSN, RN

**AHRQ ECHO National Nursing  
Home COVID-19 Action Network**



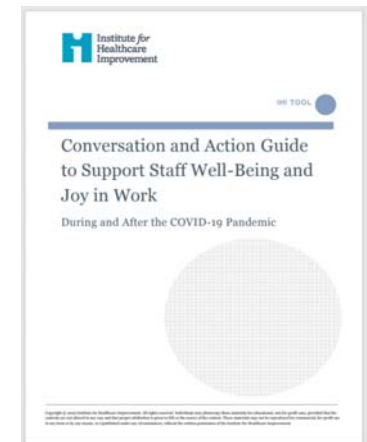
# Let's Chat: Share your response to question 1, 2 or 3

Respond to one question:

Last week, we suggested you walk through one unit to observe all areas. Did you utilize:

1. Tool/Checklist to guide your observations?
2. Take pictures of problem areas and bright spots?
3. Ask staff what they have noticed, in the past week, that looked unsafe to them in the physical environment?

What new ideas occurred or what surprised you?



<http://www.ihl.org/resources/Pages/Tools/Conversation-Guide-to-Support-Staff-Wellbeing-Joy-in-Work-COVID-19.aspx>

# Policies and Procedures

- Update polices and procedures
- Review process to add vaccine in EMR
- Review resident immunization status
- System in place to track immunizations
  - COVID-19 is a 2-dose series administered IM 3 weeks apart
  - Both doses are necessary for protection
  - <https://www.cdc.gov/vaccines/acip/meetings/downloads/slides-2020-12/slides-12-12/COVID-03-Mbaeyi.pdf>

# Consent and Documentation

- Educate residents, families and staff on COVID-19 vaccine
- Obtain consent from resident or power of attorney and document
- Provide Emergency Use Authorization (EUA) fact sheet to resident or power of attorney – risks and benefits
  - <https://www.fda.gov/media/144412/download>
  - FDA Fact Sheet- <https://www.fda.gov/media/144414/download>
- Document in each resident's chart that the EUA was provided
- Document vaccine given: site, observed 15-30 minutes for side effects

# QAPI – Performance Improvement Project (PIP)

## ■ PIP team should have the following:

- One person from the QAPI committee - Must be interdisciplinary - No more than 5-6 people (3 if a small) facility
  - Pharmacist , CNA, nurses, Activities, Maintenance, Laundry, etc. (closest to the problem)
  - Consider having residents or families as subject matter experts

## ■ Leadership support

- Resources, encouragement, available

## ✓ Clear purpose

- Share the SMART goal with them – Team Charter

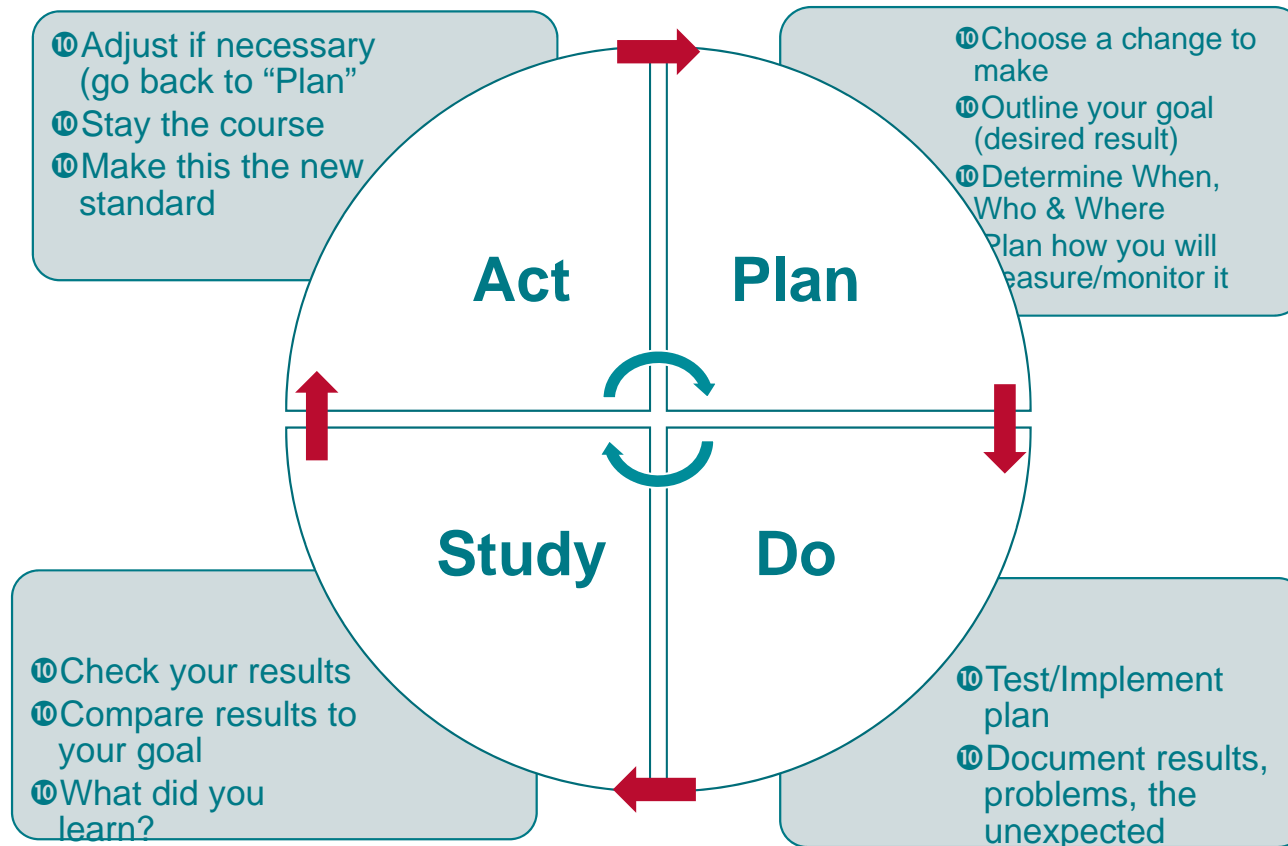
## ✓ A plan

- Conduct an RCA
- Help them develop and test a PDSA weekly
- Measurement and data collection daily

## Follow up

Should be meeting frequently, at least weekly  
Use Huddles

# Quality/Performance Improvement: PDSA



1. What are we trying to accomplish?
2. How will we know a change is an improvement?
3. What changes can we test?

# Leave in Action:

Be safe while you celebrate!